

Kirkwood Meadows Public Utility District

Planning Committee

REGULAR MEETING AGENDA

NOTICE IS HEREBY GIVEN that the Planning Committee of the Kirkwood Meadows Public Utility District has called a Regular Meeting of the Committee to be held on **Friday, August 30, 2019 at 9:00 A.M.** at the Kirkwood Meadows Public Utility District Community Services Building, 33540 Loop Road, Kirkwood, California 95646.

The Agenda for this Regular Meeting is:

- 1) **Propane – Greenhouse Gas Offset Component.** Discussion and possible action. **Pgs. 2-8**
- 2) **Heat Pump Project.** Update.
- 3) **District Newsletter Delivery Methods.** Discussion and possible action. **Pg. 9**
- 4) **Snow Removal Bi-Annual Survey Metrics.** Discussion and possible action. **Pg. 10**
- 5) **Economic Development.** Discussion.
- 6) **Legislative Outreach.** Discussion and possible action.
- 7) **Committee Member Appointments/Reappointments.** Discussion and possible action.
- 8) Future Topics
- 9) Next Meeting/Staff Recommendation: October 11, 2019 9:00 AM.

Dated: August 23, 2019

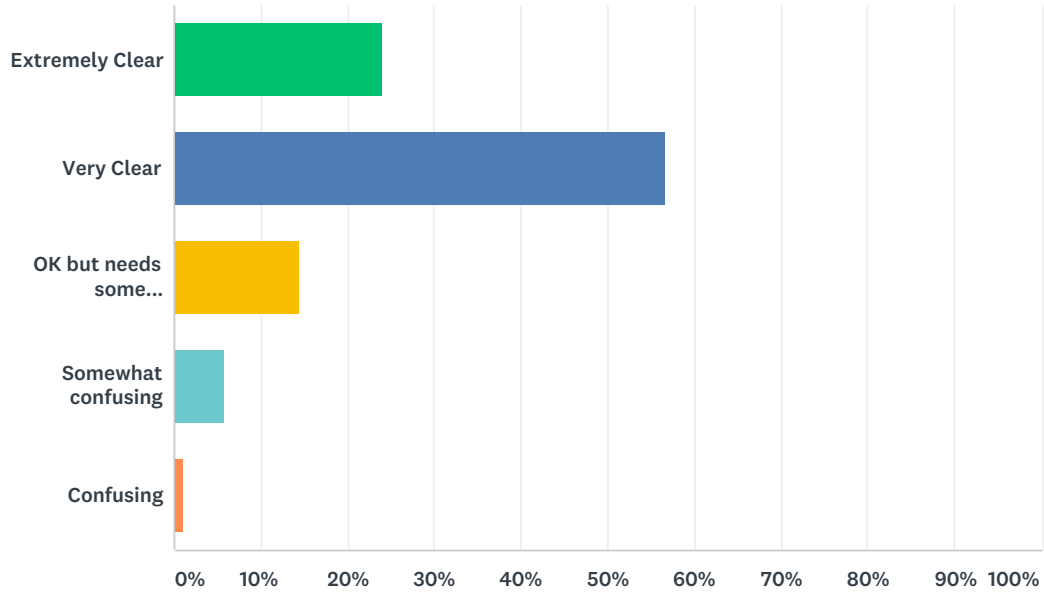
Kirkwood Meadows PUD

The Kirkwood Meadows Public Utility District is an equal opportunity provider and employer.

In compliance with the Americans with Disabilities Act, if you are a disabled person and you need a disability-related modification or accommodation to participate in this meeting, please contact the District at (209) 258-4444, by email to jqillies@kmpud.com. Requests must be made as early as possible, and at least two business days before the meeting.

Q1 How clear was the explanation in our letter?

Answered: 104 Skipped: 1



ANSWER CHOICES	RESPONSES	
Extremely Clear	24.04%	25
Very Clear	56.73%	59
OK but needs some clarification	14.42%	15
Somewhat confusing	5.77%	6
Confusing	0.96%	1
Total Respondents: 104		

Q2 If there were issues that needed further explanation or were confusing, please explain further.

Answered: 48 Skipped: 57

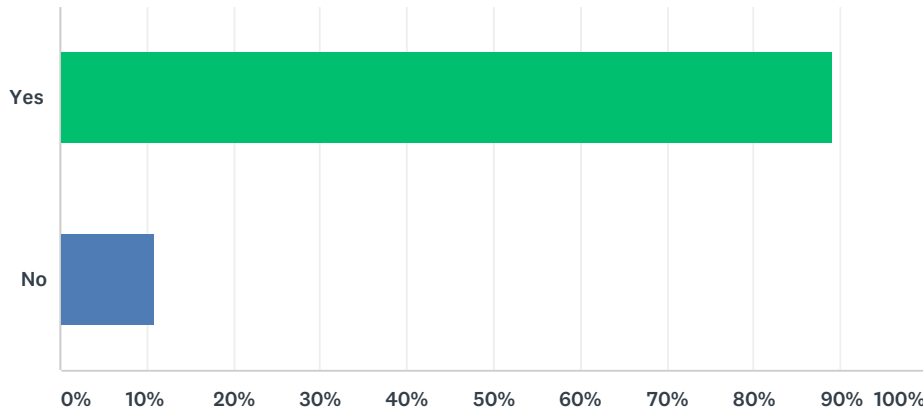
#	RESPONSES	DATE
1	No	8/22/2019 9:33 AM
2	none	8/20/2019 2:40 AM
3	none	8/20/2019 2:34 AM
4	none	8/19/2019 11:20 AM
5	Sounds like we would be paying a one-time charge for the additional cost, but that wasn't completely clear. Obviously easier if we opt in for that to be part of our general bill	8/19/2019 9:35 AM
6	none	8/19/2019 9:15 AM
7	None	8/19/2019 8:44 AM
8	NA	8/19/2019 8:12 AM
9	No	8/19/2019 3:58 AM
10	Was the extra cost the estimated total, should I opt in or per month/billing cycle?	8/19/2019 3:04 AM
11	Clarify what a REC is and how it works	8/19/2019 2:58 AM
12	No	8/19/2019 2:50 AM
13	Ccc	8/19/2019 2:18 AM
14	Na	8/19/2019 2:12 AM
15	none	8/9/2019 3:08 AM
16	None	8/8/2019 11:48 AM
17	None	8/8/2019 3:37 AM
18	The property-specific computation provided was excellent. The convolutions of the board's deliberate was the less than clear part.	8/8/2019 1:56 AM
19	None.	8/7/2019 2:00 PM
20	Nope	8/7/2019 11:34 AM
21	Would we be paying more for renewable energy? How would participation effect our cost?	8/7/2019 8:54 AM
22	Is it really only \$36 more for a whole year and what is the guarantee ?	8/7/2019 8:49 AM
23	None	8/6/2019 9:44 AM
24	none.	8/6/2019 8:58 AM
25	Why are even considering such a program?	8/4/2019 12:20 AM
26	Are REC only available from providers of renewable electricity?	8/2/2019 2:35 PM
27	None, but a comment: Seems like a lot of paperwork for a few dollars. And why would one need to redo something every year? Ought to be simpler.	8/2/2019 5:50 AM
28	It might be emphasized that there is no REQUIREMENT to offset propane usage but that an option of the overall program.	8/2/2019 4:39 AM
29	It conflates "Renewables" with "Carbon Free" . Renewables include carbon emitting Biofuels, which account for 45% of renewable power in 2018 (US EIA). Switching to renewables could increase our carbon emissions, because renewables exclude carbon free sources such as large hydro and nuclear.	8/2/2019 2:59 AM

Carbon Offset Program

30	none	7/31/2019 5:50 AM
31	There was no mention of Kirkwood's connection to the grid vs our backup diesel generators. How does that play? The letter states KMPUD is "required to eliminate greenhouse gas emissions from our ELECTRICITY", but then the letter goes on about how it is not possible to have "renewable propane". Combining both these statements, we must be talking about our diesel generators which are only used for backup as far as I understand. Not sure why I would voluntarily pay more for the diesel-based backup generator service when we hardly ever use it. Could be I'm misinformed, but then the letter doesn't go into enough detail to understand the full story.	7/31/2019 5:15 AM
32	does this mean we are completely eliminating propane?	7/31/2019 3:22 AM
33	Show what percentage of power plants that are coal, oil or natural gas fired in the US currently in operation and how they will comply by 2045. These power plants still supply the national grid now and in the future.	7/31/2019 1:41 AM
34	KMPUD needs to publish a more clear long term strategy for renewable energy compliance.	7/30/2019 11:28 AM
35	This is an additional charge on top of our bill?	7/30/2019 6:52 AM
36	Volunteering would mean an additional charge to our monthly bill?	7/30/2019 6:38 AM
37	Why so little extra cost for what seems like an effective program?	7/30/2019 5:44 AM
38	It seems there is 1 main point: reaching carbon free energy, with 2 sub points: 1. Renewable electricity and 2. buying RECs to offset propane use, but the 2 sub points are mingled together and the bottom line cost only covers electricity, so I think there needs to be better separation of the energy sources and carbon mitigation plans. Thank you!	7/30/2019 5:44 AM
39	Should have some emphasis that researching renewable alternatives to propane is encouraged. Also RECs cost is likely to increase in the future...	7/30/2019 5:30 AM
40	There were none.	7/30/2019 5:01 AM
41	N/A	7/30/2019 4:21 AM
42	No further explanation needed.	7/30/2019 4:14 AM
43	none	7/30/2019 3:30 AM
44	None needed	7/30/2019 3:11 AM
45	Only RECs?	7/30/2019 2:59 AM
46	1st paragraph appears to give option of direct renewable energy or RECs. You appear to only be offering RECs?	7/30/2019 2:58 AM
47	You were clear that the Propane can only be offset by RECs, but not clear on whether going to 100% renewable electricity is achieved by RECs or directly contracting for renewable generation (e.g., solar, wind).	7/30/2019 2:57 AM
48	How is pricing likely to change over time	7/29/2019 1:28 PM

Q3 Independent of your own level of interest, do you think this is a service that the District should offer?

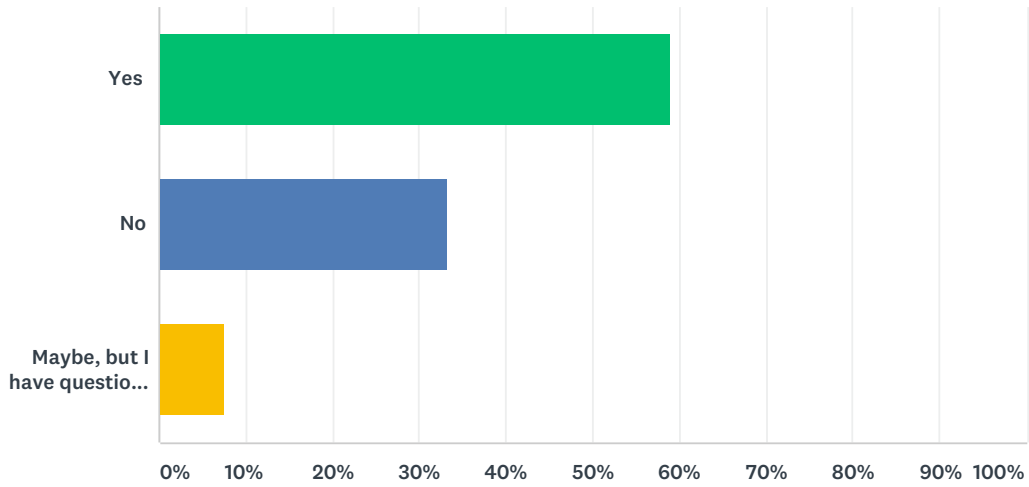
Answered: 101 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	89.11%	90
No	10.89%	11
TOTAL		101

Q4 Regarding the 100% renewable electricity program, are you interested in enrolling for an initial 1 year period?

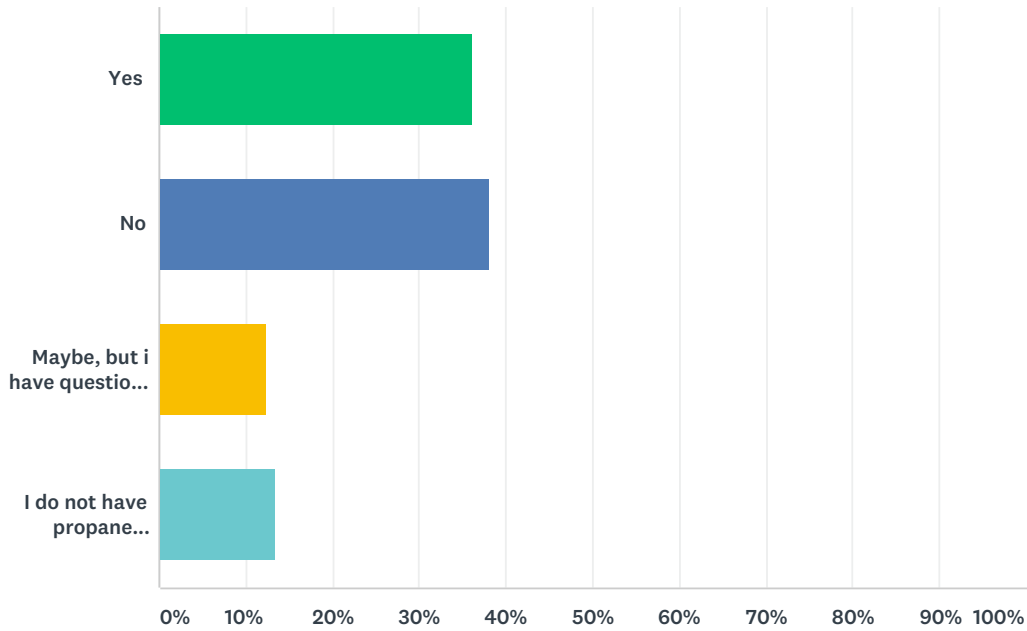
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	59.05%	62
No	33.33%	35
Maybe, but I have questions about the program.	7.62%	8
TOTAL		105

Q5 Regarding the voluntary offset program for Propane, are you interested in enrolling for an initial 1 year period?

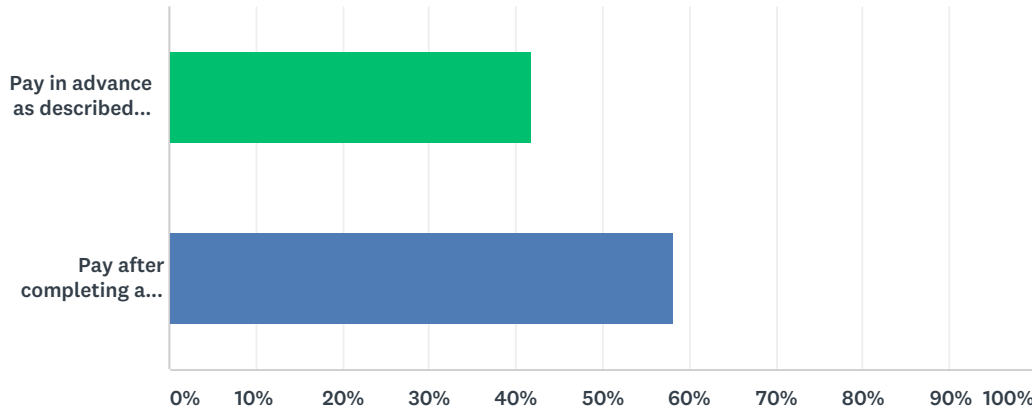
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	36.19%	38
No	38.10%	40
Maybe, but i have questions about the program.	12.38%	13
I do not have propane service.	13.33%	14
TOTAL		105

Q6 KMPUD can design the program to work in one of two ways. Would you prefer to purchase credits in advance for the coming year's usage based on an estimate; or purchase credits after completing the year for the prior year's usage.

Answered: 93 Skipped: 12



ANSWER CHOICES	RESPONSES	
Pay in advance as described in this letter for the coming year.	41.94%	39
Pay after completing a year.	58.06%	54
TOTAL		93

STAFF REPORT

District Newsletter Delivery Method

Background:

At the beginning of each month, the District newsletter is mailed with billing statements and emailed to customers based on customer preference indicated on kmpud.com. Customers that have indicated that they would like to receive the newsletter via email are emailed the newsletter separate from their bill. The newsletter is emailed to approximately 535 people with a 55% to 58% read rate each month. Each customer indicating that they want to receive print only bills receives a copy of the newsletter with their bill.

Preference of method of receipt of bills:

Print Only: 377

Email Only: 190

Print and Email: 159

According to several studies by technology market research firms, 60% to 67% of people don't read bill stuffers. Emailed newsletters have become standard.

Recommendation:

That the District Newsletter be distributed via email only.

Prepared By:

Jessica Gillies

STAFF REPORT

Snow Removal Bi-Annual Survey Metrics

Background:

Results of the 2018 Customer Satisfaction indicate the following regarding Snow Removal Service.

Evaluation of the District’s Snow Removal Service performance:

(125 respondents)

Excellent	62% (64 people)
Good	34% (42 people)
Fair	11% (13 people)
Poor	4% (5 people)

31 people indicated they have a private driveway contract.

Satisfaction with Private Driveway Snow Removal Service:

Extremely Satisfied	33% (12 people)
Very Satisfied	36% (13 people)
Satisfied	14% (5 people)
Somewhat Satisfied	14% (5 people)
Not at all Satisfied	3% (1 person)

Satisfaction with Snow Removal Service for your HOA

(123 respondents)

Extremely Satisfied	28% (34 people)
Very Satisfied	35% (43 people)
Satisfied	19% (23 people)
Somewhat Satisfied	9% (11 people)
Not at all Satisfied	7% (9 people)

Evaluation of District Snow Removal Rates

(100 respondents)

Believe the District rates are:

Extremely Reasonable	7% (7 people)
Very Reasonable	22% (22 people)
Reasonable	46% (46 people)
Somewhat Reasonable	12% (12 people)
Not at all Reasonable	13% (13 people)

Prepared By:

Jessica Gillies