



Kirkwood Fiber to the Home

Building a state of the art network

October 6th, 2015

Kirkwood Meadows PUD

Board of Directors

Kirkwood, CA

Re: Volcano Communications Group – Fiber to the Home network upgrade status report

Status of the fiber upgrade project

In July 2015, Volcano Communications Group announced its intention to build a faster, more reliable network-fiber optics-in the Kirkwood area. Originally we anticipated the fiber project would connect the properties to the new network in three phases beginning in September of 2015 and to resume to completion in spring/summer of 2016. However, we have experienced delays due to the September *Butte Fire* which affected a portion of Volcano's service area, triggered wide spread electrical power outages, and caused infrastructure damage that strained our resources, and disrupted our plans for Kirkwood.

Beginning October 1st, the project has resumed with a new schedule for the remainder of this season.

What to expect

Originally, we had planned on upgrading the single family residences in Phase 1 to completion, or while weather conditions allowed. We now have devised a scaled back plan for the remainder of this season.

Phase 1-single family residences on the following streets:

- Kirkwood Meadows Drive, Merrill Road, Fremont Road and Court, Danbury Drive, Wintergreen Way, Yarrow Place, Hawkweed Way

Phase 1 – multi-dwelling unit

- Base Camp building on Base Camp Road

As we continue to build out the fiber network we will contact these owners and HOA to schedule an installation date and time in these areas. In the meantime, we anticipate there will be no changes or interruption in your phone, TV or Internet services (with the exception of weather or other factors outside our control).

During the winter of 2015-2016 we will be evaluating and developing installation plans for each of the remaining multi-dwelling units to submit to the various Home Owners Associations for their review and approval.

Look for an update in the spring of 2016 with information regarding Phases 2 and 3 of the project.

Questions?

We appreciate your patience and understanding as we continue efforts to bring fiber to Kirkwood. If you have questions about your services, please contact us for additional information:

209-258-3887.

We look forward to bringing you the most reliable phone, TV and Internet available!

Sincerely,
Engineering and Outside Plant Department
Volcano Communications Group